

# Single Person Gateway Overview CASSC - Jan 2019

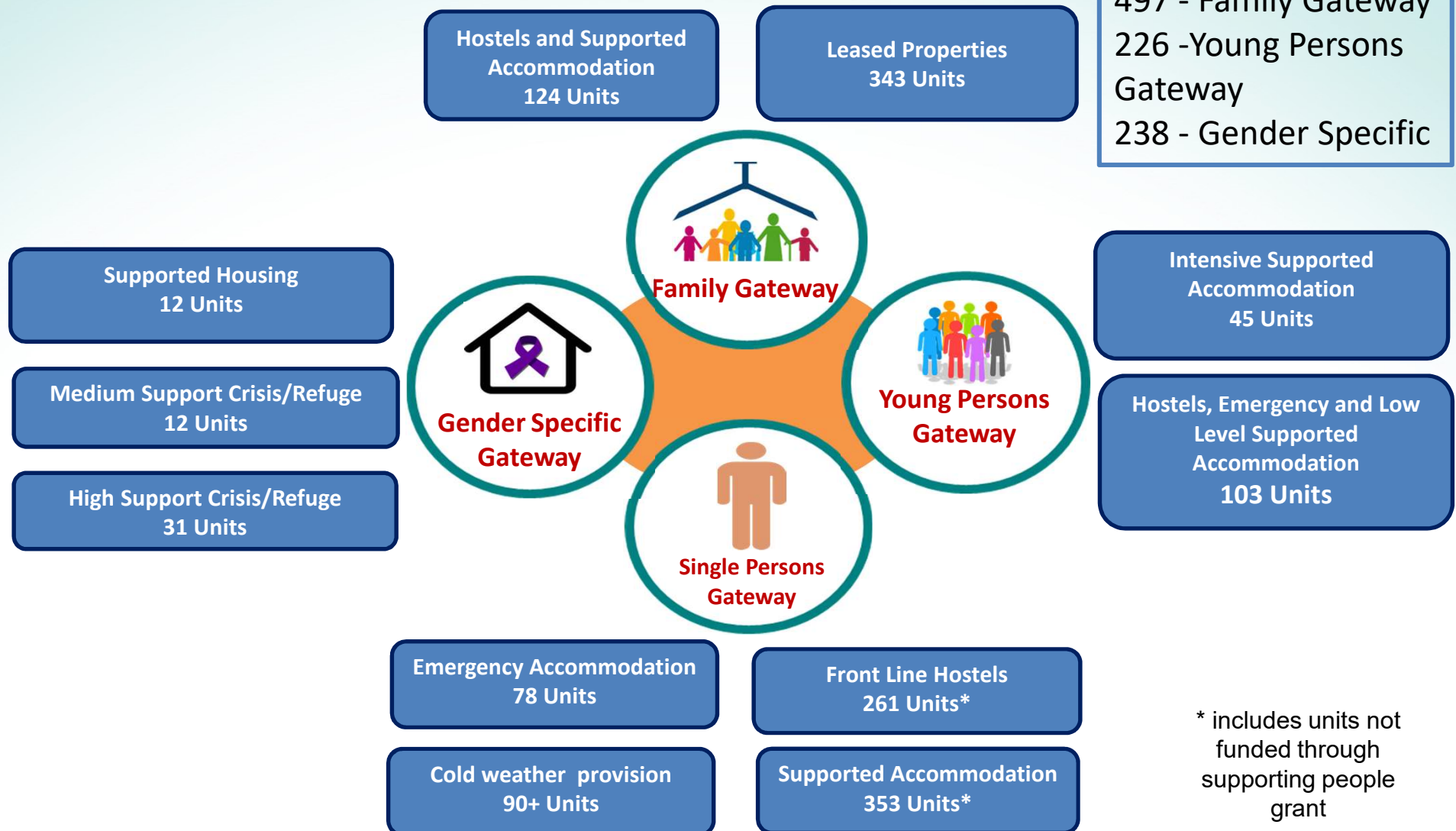


# Temporary & Supported Accommodation

The Single Person Gateway is one of 5 gateways into accommodation – a joined up partnership approach.

## Number of clients housed 2017/18

1409 – Single Persons Gateway  
497 - Family Gateway  
226 -Young Persons Gateway  
238 - Gender Specific



# Accessing the Single Person Gateway

## **Access**

- Accessed through to Housing Options Centre or via Outreach / Partners (Rise , Asylum & Refugee Support Team)
- Out of hours – co-ordinated through Tresillian / Huggard (assessed following day)
- Following assessment of client's support and risk information – normally placed in Frontline accommodation.

## **Move on**

### **Second Stage Accommodation**

- Support provider/Agency completes Supported Accommodation Assessment Form (SAAF)  
Decision is made by HOC team to identify most appropriate accommodation
- Placement will be provided when available , subject to waiting lists/clients priority

### **Private Rented Sector pathway**

- Bond and Rent in Advance assistance provided at Housing Options and Huggard
- Some providers operate move on schemes – YMCA / UWHA(Oak House)

### **Social Housing pathway**

- Preferential banding given but supply is limited

# Single Person Gateway - Emergency accommodation

Type	Scheme	Description	Number of Individual /units
Shared spaces	Floorspace Ty Tresillian Huggard Hostel	Sleeping mats in a shared space within the Huggard and Tresillian hostels, with support provided overnight.	12 12
	Wallich Nightshelter	Shared rooms accommodating 2-3 people for emergency overnight stays.	12
	Council TY Nos Nightshelter	Shared rooms accommodating 2-3 people for emergency overnight stays.	10
Individual units	The Wallich Sir Julian Hodge E-Bed	Emergency overnight stay in a small room in Sir Julian Hodge hostel	3
	YMCA Ambassador Pods	Self-contained units within one shared room	3
	Emergency beds	Individual emergency beds in own room for up to 28 days	2
	Ty Tresillian Cabins	Self-contained units with support as needed from Ty Tresillian hostel. Clients can stay longer-term if needed.	3
	Pods Ty Tresillian Huggard hostel	Small self-contained units for emergency overnight stays.	13 8

To open shortly:

- 11 additional spaces in Wallich Nightshelter
- 8 Additional pods in Huggard Hostel



# Single Person Gateway- Front Line Hostels

Type	Scheme	Description	Number of Individual /units
High support needs	Ty Tresillian (Cardiff Council)	24 hour supported hostel providing ensuite rooms, 2 rooms can accommodate couples and 2 are adapted and accessible. The hostel accommodates clients with complex support needs who may have considerable risk factors.	24
	Huggard Hostel	The hostel is staffed 24 hours and a high level of support is provided. All 22 rooms are en-suite, 2 of these rooms can accommodate couples	22
High-Medium level support needs	The Walk (Cardiff YMCA)	81-bed hostel providing advice and support to those with medium- high support needs. The hostel is fully catered and rooms have shared bathrooms. All residents are allocated a support worker and support is tailored to individual need	81
	Ty Gobaith (Salvation Army)	The hostel is staffed 24 hours a day and provides a range of half board rooms and self-catering rooms.	47
	Sir Julian Hodge (The Wallich)	24 hour staffed hostel, all rooms are self-catered and with a shared bathroom. 5 of the rooms can accommodate couples. Residents can access support 24/7 if needed.	25
Low level support needs	Ambassador Hostel (Cardiff YMCA)	Low-level support provided for clients nearing independent living.	35
	United Welsh Oak house Hostel	Hostel for clients with low support needs who are close to independent living. A PRS scheme is in operation where clients are assisted to find suitable private accommodation and employment.	27



# Single Person Gateway- Second Stage Accommodation

## Low- Level Support Projects

<b>Mixed support needs</b>	Huggard Houses	Visiting support provided to 3 shared houses in the community. Support is offered around life skills and finding accommodation.	9
	United Welsh Prep Houses	Visiting support is provided to 5 houses in the community (4 houses have self-contained flats. 1 property offers shared facilities).	19
	Llamau	Self-contained flats for women, visiting support provided.	4
	CC SAIL	Self-contained Cardiff Council flats, visiting support provided.	7
<b>Mental health</b>	Cardiff Mind	Self-contained flats in the community, visiting support available 9-5	4
	Hafod Care	Shared houses in the community, visiting support available 9-5	22

## Mixed Support Needs- Medium & High Level Supported Projects

<b>Medium level support</b>	Huggard Houses	11 shared houses in the community, including one female only house. Visiting support provided	35
	Wallich Riverside	Large shared house for clients at risk of offending and willing to engage in employment, training and volunteering. Visiting support provided.	8
<b>High level support</b>	Council – Supported Accommodation	Self Contained Flats with 24hr on site presence (includes rough sleeper project).	43*
	Llamau Ryder Street	5 bed hostel for women only, support provided 24hrs.	5
	Gwalia Janner House & Teal Street	Janner House provides eleven units of 24 hour staffed accommodation to service users within self-contained flats.	11 9

## Mental Health- Medium & High Level Supported Projects

<b>Medium support</b>	Cardiff Mind houses	Shared accommodation in the community, visiting support available.	22
	Hafod Care	Shared houses in the community, visiting support provided.	13
<b>High support</b>	Hafod Care	Shared and self-contained properties, high level of visiting support provided to those with complex mental health issues.	15

\* Recently expanded supported housing - currently 43 flats, expanding further over coming year





# Single Person Gateway- Second Stage Cont.

## Substance Misuse/ Alcohol- Medium & High Level Supported Projects

Non-abstinence projects	Wallich Community Houses	Range of supported accommodation (24 hr staffed houses and lower level visiting support properties) for clients with dual diagnosis (substance misuse issues and mental health).	33
	Shoreline	24 hour support provided within 6 shared houses and dispersed flats. Shoreline is a non-abstinence project for clients who are alcohol-dependant or have significant issues with alcohol.	38
Dry/abstinence projects	Solas Dyfrig House/ Glan Yr Afon	Dyfrig House contains a mix of self-contained flats and shared accommodation for clients wishing to remain abstinent from substances. High-level support is provided to clients to remain abstinent, clients must agree to be breathalysed and be abstinent from alcohol and substances throughout their stay.	35
	Wallich Croes Ffin	Supported houses for clients in recovery from dependency issues, with support staff in residence during office hours. All clients accepted onto the programme will have engaged in a detoxification programme and remain abstinent for 6 weeks prior to the point of referral.	8
	Salvation Army Bridge Programme inc. Aftercare/ Aftercare House	Three stage process for clients wishing to become abstinent: 1) initial preparation and detox (room within Ty Gobaith hostel) 2) Aftercare stage (self-contained flats within Ty Gobaith hostel), Move-on stage (shared house in the community). The service is a joint partnership with the Community Addictions Unit (CAU), and the team includes a Consultant Psychiatrist as the Clinical Lead, alongside a Community Psychiatric Nurse, Specialist Support Workers and an Outreach Worker.	13

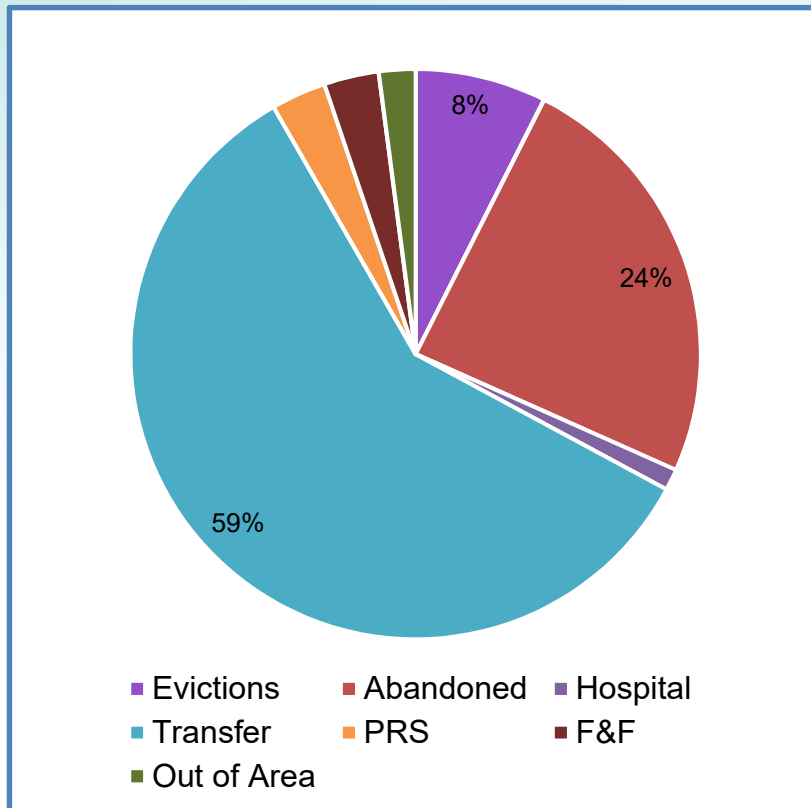


Funding: Most projects funded by a combination of HB and Supporting People, some projects operate without SP and some partners offer additional units

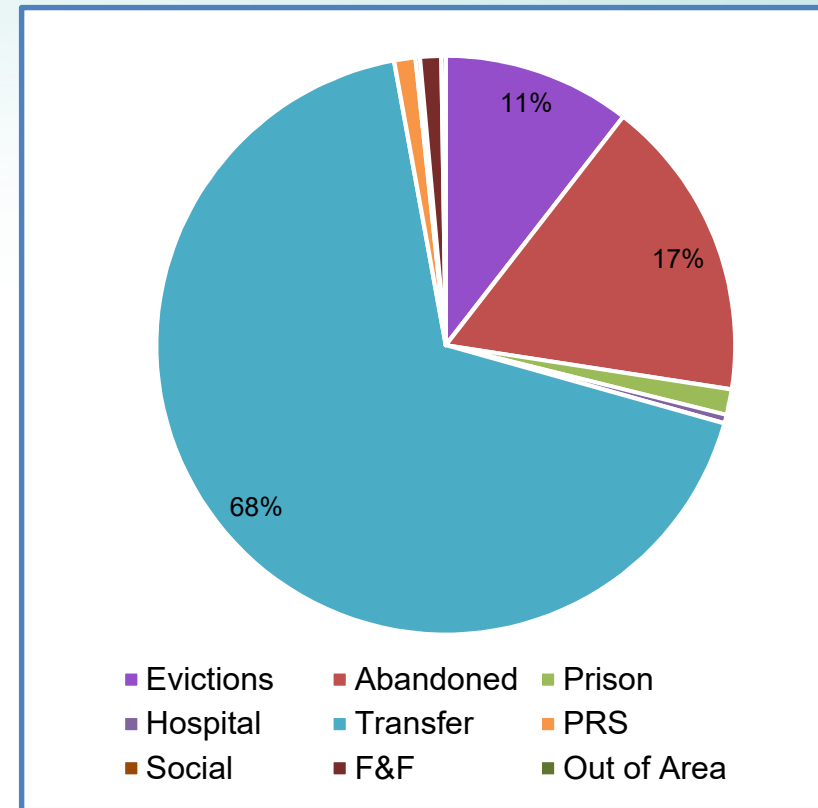


# Outcomes- moves through Single Person Gateway (01/12/17- 30/11/18):

Emergency Accommodation - shared spaces



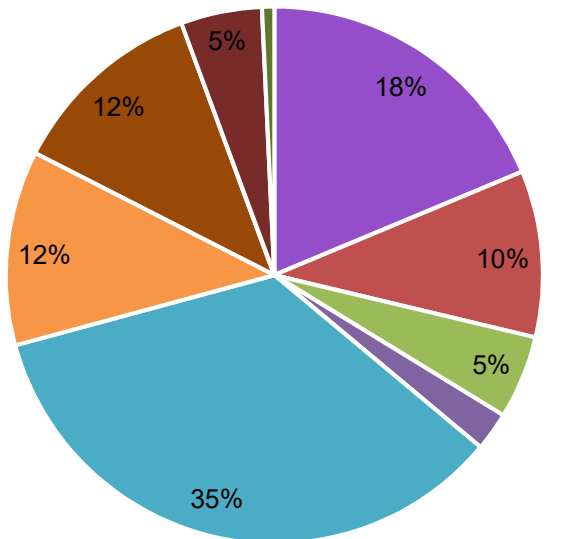
Emergency Accommodation - individual unit





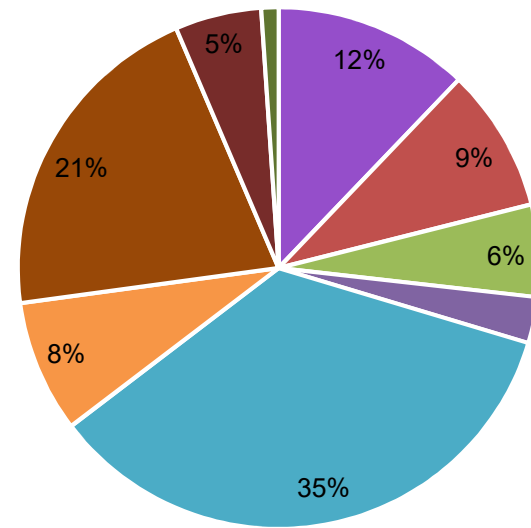
# Outcomes- moves through Single Person Gateway (01/12/17-30/11/18):

Front Line Hostel moves



Evictions  
Hospital  
Social  
Abandoned  
Transfer  
F&F  
Prison  
PRS  
Out of Area

Secondary accommodation moves



Evictions  
Hospital  
Social  
Abandoned  
Transfer  
F&F  
Prison  
PRS  
Out of Area



# Key Developments - Improving Accommodation

## Emergency Accommodation

- Direct access to bed spaces for clients identified by Outreach
- Support workers for those only accessing emergency accommodation
- More individual pods at Ty Tresillian & Huggard hostels,
- Extension to the Wallich Nightshelter
- Ty Nos – Council Nightshelter

## Supported Housing

- Council Supported housing Scheme

## Housing First

**Salvation Army** - in first year 8 individuals have settled into tenancies, with a further 3 matched to tenancy and awaiting move in next week (up to 20 units)

**Cardiff Council** - started Dec 2018 and will be working closely with the private rented sector to ensure people have a choice in where they would like to live (up to 10 units).



# New Initiatives

Many clients have **complex issues** resulting from (ACES) resulting in poor mental health and substance dependency. These clients can struggle to maintain any form of accommodation resulting in a “**revolving door of homelessness**”:

- **Strengthening Multi Agency team**
- **Homeless Advocacy Programme** pilot. Provide continuity of support both on and off the street - aim to identify triggers for evictions/abandonments, to sustain placements or support positive moves.
- **Innovative Intensive Supported Housing Projects** developed to meet identified gaps and specific needs: Compass Project /Ty Tarian
- **Training for Support Workers** – range of training offered to all partners to build the skills of support workers
- **Research** – Review of effectiveness of homeless services for those rough sleeping / in hostels



# Accommodation and Support Recommissioning

## *Single Person Gateway - Second Stage Accommodation*

Aim to take a multi agency approach

Activity	Timetable
<b>Needs Assessment - Provider / Partner / Service User Engagement</b>	<b>Spring - Summer 2019</b>
<b>Cabinet Decision</b>	<b>Summer 2019</b>
<b>Recommissioning</b>	<b>Autumn- Winter 2019/20</b>
<b>Contract Commence</b>	<b>Spring 2020</b>

